

Haryana Agro Industries CooperationLimited (HAICL)

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SCOPE OF WORK, TERMS & CONDITIONS, ELIGIBILITY CRITERIA ETC. FOR INVITING APPLICATIONS FROM EXPERIENCED FIRMS/INDIVIDUALS TO WORK AS 'INSTITUTIONAL BUSINESS DEVELOPMENT CONSULTANTS OF HAICL FOR THE REGION OF DELHI (NCR), HARYANA, CHANDIGARH, PUNJAB & HIMACHAL PRADESH

HARYANA AGRO INDUSTRIES CORPORATION LIMITED, popularly known as HAICL has come to stay as a top State government-sponsored farmer friendly organization. Hon'ble CM of Haryana had launched the "Har-Hith" Retail Expansion Project on 2nd August 2021, this project is run/managed by HAICL and it was announced by the Hon'ble CM, Haryana to set up 2000 franchisee-based retail stores/outlets across the 22 District of Haryana, that will help in boosting the spirit of entrepreneurship and further will help in generating employment across the state of Haryana. These stores are proposed with 1500 in rural areas and 500 in urban areas and will cater to the daily (Kirana) needs of consumers.

The Retail Expansion Project further aims to facilitate the achievement of the vision of Atmaninrbhar Bharat and Atamnirbhar Haryana by making people self-reliant by providing them with a level playing field and making them reap the fruits of growing Food & Grocery market. The focal point of this scheme is to make the people of the state of Haryana self-reliant and progressive.

HAICL offers the best quality products at discounted/affordable prices under State-owned brands, National brands, MSME, Self-help groups, FPOs and cooperatives through these retail outlets. HAICL is currently running 1000+ stores and the further addition of new stores is going on at a very fast pace (30-40 stores every month).

HAICL invites Applications from individuals/firms to work as 'HAICL – Institutional Business Development Consultant for the region of Haryana, Chandigarh, Punjab, Himachal Pradesh & Delhi (NCR) for increasing sale of HAICL by way of appointing government/public Institutions in untapped areas, so as to increase the sale of HAICL retail project. HAICL has 2200+ products under the FMCG, stationary and, essential commodities category.

The interested applicants/parties are requested to submit their application of business proposal form along with the required documents (i.e. qualification, experience etc.) in a sealed envelope. The proposals/applications are required to be submitted or sent by registered post addressed to the Manager (Marketing/Sales), Haryana Agro Industries Corporation Limited, Bays No. 15-20, Sector-4, Panchkula.

These will be evaluated, and shortlisted parties/individuals will be called to give a presentation on a specific date & time at the HAICL Head Office, Panchkula, which will be informed to the concerned person. The participants are required to put forth their ideas by way of the proposal which will cover the business plan, its implementation with result-oriented results, timelines etc.

SCOPE OF WORK

1. Sales

- i. HAICL expects that its Business Development Consultant (BDC) will maximize the market penetration of HAICL products in India, especially in the region of Haryana, Chandigarh, Punjab, Himachal Pradesh & Delhi (NCR) and thereby boosting the sales through public/government institutions.
- ii. 'HAICL-BDC' will contact new parties/distributors in the untapped areas and after checking/verifying the working ability of the party, will propose public/government institutions to HAICL, which will be approved by HAICL.
- iii. 'HAICL-BDC' will also contact all private education/HORECA Institutions in the region and will also follow up with them regularly to increase Institutional sales of HAICL.
- iv. 'HAICL-BDC' will maintain regular communication with these new Institutions and will be the point of contact between HAICL & Institutions. BDC will procure new orders, ensure payments are received in HAICL's bank accounts, and that the orders are received from the parties.
- v. 'HAICL-BDC' will regularly monitor the sale and also push for increasing sales through these institutions/distributors and ensure that HAICL products are available in all institutions.
- vi. The sale target will be fixed from time to time, which will be reviewed monthly & quarterly or whenever deemed necessary by MD, HAICL.
- vii. 'HAICL-BDC' will also prepare a forecast with HAICL, so that stock may be available in time for different Institutions.
- viii. BDC will offer rates fixed by HAICL including service charges of BDC. The service charges will be proposed by BDC and will be finalized by MD, HAICL. The service charges will not be less that 1 percent and more than 5 percent of the selling price fixed by HAICL. HAICL will reimburse the service charges to BDC after receipt of payment from institutions.

- 2. 'HAICL-BDC' will also have to maintain proper records mentioning the Institution list, contact details, order details, payment etc. for the purpose of audit. These must be shared with HAICL officially on a weekly & monthly basis.
- 3. 'HAICL-BDC' will also help HAICL in selling its products through various E-commerce platforms. He will understand available products and work out the costing, rates, operation charges, feasibility, etc. so that consumer products may be sold online.

4. Service charges for 'HAICL-BDC'/Business Development Associate

The commission will be released after the end of each quarter and after confirmation that the payments against supplies made have been received by HAICL.

- i. The supply orders by Institutions will be raised to HAICL only so that proper bills may be provided by the concerned office.
- ii. 'HAICL –BDC' will negotiate the rates with Institutions as per the sale potentials/ volumes and intimation to HAICL.
- iii. The above service charge is only applicable for new business/sale (Institution) brought by the Business Development Consultant for HAICL. No commission will be paid for already working HAICL's Institution network.
- iv. HAICL reserves the right to appoint new Distributors / Institutions at its own level and on sale to these distributors / Institutions, no commission shall be given to the Business Development Associate.
- 5. The Business Development Consultant will ensure to assist HAICL in various promotional activities for its product range from time to time.

RESPONSIBILITY OF BUSINESS DEVELOPMENT CONSULTANT

- I. 'HAICL –BDC' will ensure that the mutually decided targets be achieved.
- II. 'HAICL-BDC' must ensure that all the payments of HAICL are received on time and that there is no default in any payment. Any issues in receiving payment, will be recovered from Business Development Associate.
- III. 'HAICL –BDC' in consultation with Manager Sales, HAICL will be the point of contact between HAICL and the Institutions.
- IV. 'HAICL-BDC' will share the required information w.r.t. Institution wise, customers, stock position, products sold, forecast projection etc. with HAICL.
- V. 'HAICL-BDC' will keep cordial relations with all Institutions, so that the brand name of HAICL is seen good light.
- VI. For any quality issue received from the customer, 'HAICL –BDC' will immediately contact with HAICL for taking timely action.

- VII. It must be ensured by 'HAICL –BDC', that the existing sale of Institution network of HAICL must not be disturbed. Further, it must be ensured that any such Institute should not supply HAICL's products to anyone else.
- VIII. 'HAICL BDC' will be prohibited to correspond directly with any institution. Thus, BDC will consult with HAICL and if agreed with the proposal, only HAICL will correspond with the institutions.

RESPONSIBILITY OF HAICL

- 1. HAICL will ensure the fulfillment of supplies. All the orders procured by the Business Development Consultant will be supplied by HAICL to Institutions and the expenses of transportation will be borne by HAICL as per HAICL's policy in vogue.
- 2. HAICL will inform in advance of the stock position of items that are in short supply and will do the rightful allocation.
- 3. Manager Sales HAICL etc. will be the point of contact for the 'HAICL BDC' for discussing any issue/communication.
- 4. Any promotion done by HAICL will be suitably extended to all regions.
- 5. HAICL will provide quality products and will increase HAICL's product range in the future.

TERMS & CONDITIONS

- 1. The business area of the "Business Development Associate" / "HAICL –BDC" will be the entire region of Haryana, Chandigarh, Punjab, Himachal Pradesh & Delhi (can be increased by MD HAICL) and shall not do the business of goods/products supplied by HAICL beyond the said allotted area. Also, more than one Business Development Consultant may be appointed by dividing the assigned areas/segments between them. Business Development Consultant will ensure to tap the potential from untouched areas by connecting institutions with HAICL.
- 2. Business Development Consultant must ensure to work in tandem with all related HAICL Department/offices to keep the information & operation smoother.
- 3. Business Development Consultant will ensure to give orders timely and well in advance to smooth line the workflow.
- 4. The Business Development Consultant shall maintain and submit the sales position to HAICL on a weekly basis or as and when required by HAICL.
- 5. Dispatch shall only be made against the valid order subject to advance payment/or any other mutually agreed payment term.
- 6. Business Development Consultant will be responsible for all payment realization and will be remunerated only upon full payment realization.
- 7. That 'HAICL-BDC' shall not give any preferential treatment of any kind to any Institution. Further no commitment/conditional agreement of any kind, verbally or in writing should be agreed by the Business Development Consultant with the

- Institution, that is not already approved by HAICL. He will ensure to convey the quote pricing as approved by HAICL.
- 8. Business Development Consultant shall not supply the same/similar product directly and indirectly to Institutions to which HAICL is supplying products.
- 9. All client data will have to be maintained properly in order by Business Development and will not be shared with any other party/firm/person, except when approved by HAICL and thus ensure confidentiality.
- 10. "Business Development Associate' shall not divulge any information in relation to the HAICL Trade Secret or know-how or marketing technique or any method of manufacturing, selling or dealing in its products.
- 11. That the "Business Development Associate" shall inform the HAICL and take immediate action for any infringement of the HAR-HITH/HAICL trademark, patent rights or passing of other manufacturers products as those of the HAICL.
- 12. The agreement period will be of 2 years, which can be further extended by HAICL depending upon the performance of the "Business Development Associate".
- 13. Performance analysis of the Business Development consultant will be done on monthly/quarterly basis and if the sale targets are not achieved by the Business Development Associate, HAICL may serve a notice of termination. If the Business Development Consultant improves its performance, then the notice may be withdrawn by HAICL after assessing his performance.
- 14. That HAICL has the right to alter/remove/add to any of the above clauses under intimation to the "Business Development Associate".
- 15. If the information and facts provided by the participating agency/Business Development Consultant are found to be misleading or incorrect, then HAICL reserves the right to terminate the association/contract immediately.
- 16. HAICL reserves the right to accept or reject any or all proposals/applications/offers without assigning any reason/notice, whatsoever and is not bound to accept the proposal/application. HAICL also reserves the right to annul (cancel) this process and reject all applications/proposals at any time prior to the award of the contract, without incurring any liability to the participants.
- 17. The successful party/applicant may be required to execute an agreement with HAICL as per the terms and conditions in this document.
- 18. HAICL reserves the right to allocate specific area to single Business Development Consultant or appoint multiple associates for different areas/States.
- 19. HACL shall have all the rights to impose further fresh terms and conditions or amend/delete any of the existing terms and conditions on the selected applicant/party and shall have full right to execute agreement (if required) as applicant/party and shall have full right to execute agreement (if required) as per the revised terms and conditions in larger public interest.

ELIGIBILITY CRITERIA

- 1. Must have at-least 5 years relevant business experience.
- 2. He must have at least 2 years of business experience in areas of Delhi/Haryana/Himachal Pradesh/Punjab and Chandigarh.
- 3. The applicant should not be debarred/blacklisted by any of the Govt./cooperatives in India or abroad.
- 4. The conditional applications will not be entertained

PROCEDURE OF SELECTION

All received documents are to be examined by the committee of HAICL. The committee shall evaluate details submitted by the applicants and examine the documents provided vis-a-viz the requirements specified in the EOI document. HAICL reserves its right to accept or reject any or all the applications and/or ask for any additional and/or missing documents from the applicants.

The selected BDC will be informed regarding acceptance of their application(s) and would be eligible to bring institutional orders within the terms and conditions mentioned in this EOI. In case of any disputes arise in future, if any, the decision of the Managing Director, HAICL will be final and binding on all parties and no appealer representation will be entertained in this regard.

APPLICATION FORM FOR BUSINESS DEVELOPMENT ASSOCIATE (PROFILE DETAILS)

1.	Name of the	Applicant / Firm				
	(Mr. / Mrs. M					
2.	Name of the Company / Firm					
3. Permanent Address:-						
4.	Town:	City:	State:			
	Phone No	Mobile No.	Fax No.			
	(In case of Firm	nte m Copy to the attached)			
4)) CONSTITUTION OF BUSINESS DEVELOPMENT ASSOCIATE					
1.	Proprietorship/Partnership/Private Limited Co./Public Limited Co./Others (in case of firm-Please specify) Details of Individual or Proprietors/Partners/Directors (in case of firm):					
	case of firm-Pl	ease specify)		<u> </u>		
	case of firm-Pl Details of Indiv	ease specify)	artners/Directors (in c	ease of firm):		
	case of firm-Pl Details of Indiv	ease specify)vidual or Proprietors/Pa	Residence Address &	ease of firm):		
2. EXPE	case of firm-Pl Details of Indiv	Address & Telephone No.	Residence Address &	ease of firm):		

Brand Name Dealt with:

iii.

ame & Address of the Bar	ıkers
4) Area for which opera	ations sought.
Please specify the ex	act sales territory which is intended to be covered for the
sale of HAICL produ	icts:
DECLARATION I/We, the undersigned,	have gone through the eligibility criteria and terms
BUSINESS DEVELOPM understand the implication	h the application form for my/our appointment as the MENT CONSULTANT of HAICL Products. I/We, full ons of eligibility criteria and the terms & conditions and reselves into a contract with HAICL.
Date:	Signature
	Name
	Designation
Place:	Company Seal (if applicable)

Sr.	Particulars	Document to be	Document
No.		attached.	attached
1.	Must have at-least 5 years	Valid proof of	Yes/No
	relevant business experience.	experience.	
		[If you own business	
		submit CA audited	
		balance sheet or any	
		other proof of the	
		experience.]	
2.	He must have at-least 2 years	Valid proof of	Yes/No
	business experience in areas of	experience.	
	Delhi / Haryana / Himachal	[With a short note on the	
	Pradesh / Punjab and	name of key	
	Chandigarh.	distributors/firms	
		associated/copy of	
		supply order/bills etc.]	
3.	The applicant should not be	Self-attested copy of	Yes/No
	debarred/blacklisted by any of	undertaking.	
	the Govt. / cooperative in India		
	abroad.		